

Updated 30 July 2021

Do I have to book a ticket?

No, you do not need to book, just turn up.

When I visit, will I need to register with the track and test app from the NHS?

We are supporting NHS Test and Trace to help stop the spread of COVID-19. We encourage you to check in with the NHS QR code at the entrance.

This does not apply to visiting the shop.

Do I need to wear a face mask?

Whilst no longer compulsory we welcome the wearing of face coverings for the safety of our staff and volunteers. Unless you have a specific exemption.

Will the Museum staff be wearing protective equipment?

Perspex screens have been installed at points where there is face to face interaction between staff and visitors. Elsewhere staff and volunteers wear masks.

How will I be able to social distance in the Museum?

The systems we have introduced help to ensure that you can maintain social distancing throughout your visit. These include a one-way system through the Museum and the restriction on number of people in the Museum or in the queue for the Museum. There are signs throughout the Museum to remind you about these measures.

Will I be able to wash my hands?

Sanitisation gel is available

Risk assessment

We have made a few changes to the Museum to comply with the government's guidance on managing the risk of COVID-19. We have carried out a risk assessment for our employees and visitors, which we will continue to review in line with current government guidelines.

COVID-19 Industry standard

In partnership with the National Tourist Organisations of Great Britain and Northern Ireland, this standard confirms that the Museum has met government and industry COVID-19 guidelines. See the certificate.

Are the toilets open?

Yes our toilets are open.

How can I donate?

Like many places during this time we have lost a lot of revenue. As an independent Museum we rely on admission charges and income from our shop, as well as our Friends group. If you would like to support and help secure the future of the museum please support us - Make a donation